

•General Terms & Conditions for Customers of Agentur für Zimmervermittlung, that are looking for a place to stay.

August 2009

These terms and conditions may be changed occasionally and apply to all directly or indirectly, via the Internet, through e-mail or telephone from the Agency made available services.

You confirm by visiting our website and / or a posting that you have read the general terms and conditions listed below, understood and agree to them.

1.Scope

These business conditions regulate the contractual relationship between the guest, Agentur für Zimmervermittlung as a mediator and the respective providers of the booked service.

2.Content of the Service

Booking requests are forwarded by the Agentur für Zimmervermittlung to the host. Agentur für Zimmervermittlung emerges only as a declaration bote. Contracts for the booked service only come into being between the guest and the host and are subject to the respective terms and conditions of the host. The confirmed price will be paid directly to the host. By the booking is therefore concluded between the guest and the Agency only an intermediate contract, on that the provisions of § § 651a ff BGB does not apply. The guest has the opportunity to learn about relevant issues beyond the contract, by information disclosed by the Agency.

3.Booking

The contract for the relevant services comes during the booking directly between the guest and the host, chosen by him. The mediation by Agentur für Zimmervermittlung is free for the guest, so the resale of Agentur für Zimmervermittlung booked rooms is prohibited.

For each booking, the basic configuration of a typical room is according to the category, based on the award of the Stars DEHOGA Germany is agreed. (with shower / WC or bath / toilet, bed, night table, bedside lamp, wardrobe (at least 2-door), clothes hangers, color TV with remote control, table, chair, telephone, towels (1 large and two small towels and a rug) , linen) Linen. A fridge, cutlery, plates and glasses are agreed for sharing.

4.Contract

The guest is liable to the host for the fulfillment of the commitment from the contract, mediated by the agency. The agency is not liable for performance obligations under the agreement nor for a successful mediation. The agency is not obligated to verify the information from the host and is not liable for the accuracy of this information.

5.Cancellations

Each reservation is held by the host until 18:00 clock. Cancellation by the guest are free till 18:00 clock. A cancellation by the guest after 18:00 clock is no longer entitled to the accommodation service.

6.Disclaimer

According to rules of the General Conditions, the Agency is responsible only for direct damage caused by a failure to meet our obligations in relation to our services, but only up to the amount of the total booking amount.

Agentur für Zimmervermittlung is not liable for:

- (1) indemnifications, special or indirect damages and consequential damages, failure of performance, loss of profits, loss of revenue, contract losses, loss of business reputation, loss of entitlement
- (2) Inaccuracies regarding the information (including pricing, availability and ratings) from the host
- (3) the services or products from the host or
- (4) (personal) injury, death, property damage or other damage (direct, indirect, actual, consequential damages or obligations) and losses or expenses incurred by you, regardless of whether these acts, failures, contract breaches, (gross) negligence, willful misconduct, omission, non-compliance, inaccurate representations, illegal acts or guarantees of success, which (in whole or in part) by the host (its employees, its management, its agents, its representatives or its affiliates) are due, including (partial) cancellations, overbooking, strike, force majeure or other events can not be influenced.

7. Privacy

The agency respects the confidentiality of personal information of their customers. Personal informations will not be disclosed without the consent of the guest to third parties except for accounting purposes for the accommodation of choice, and if government regulations require submission of data.

8. Jurisdiction

German law applies.

Jurisdiction is Lippstadt, Germany.